

002030"24T350

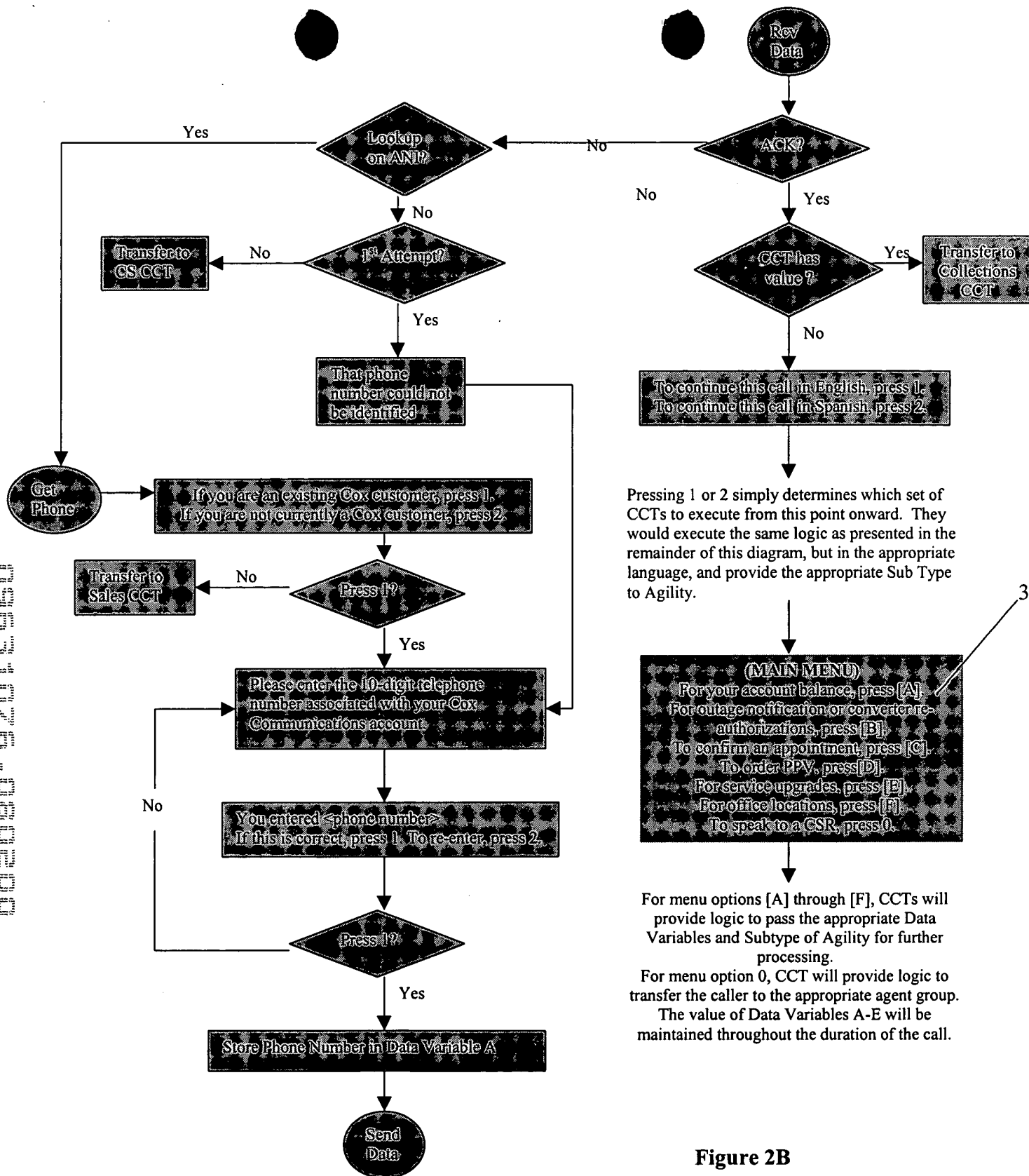
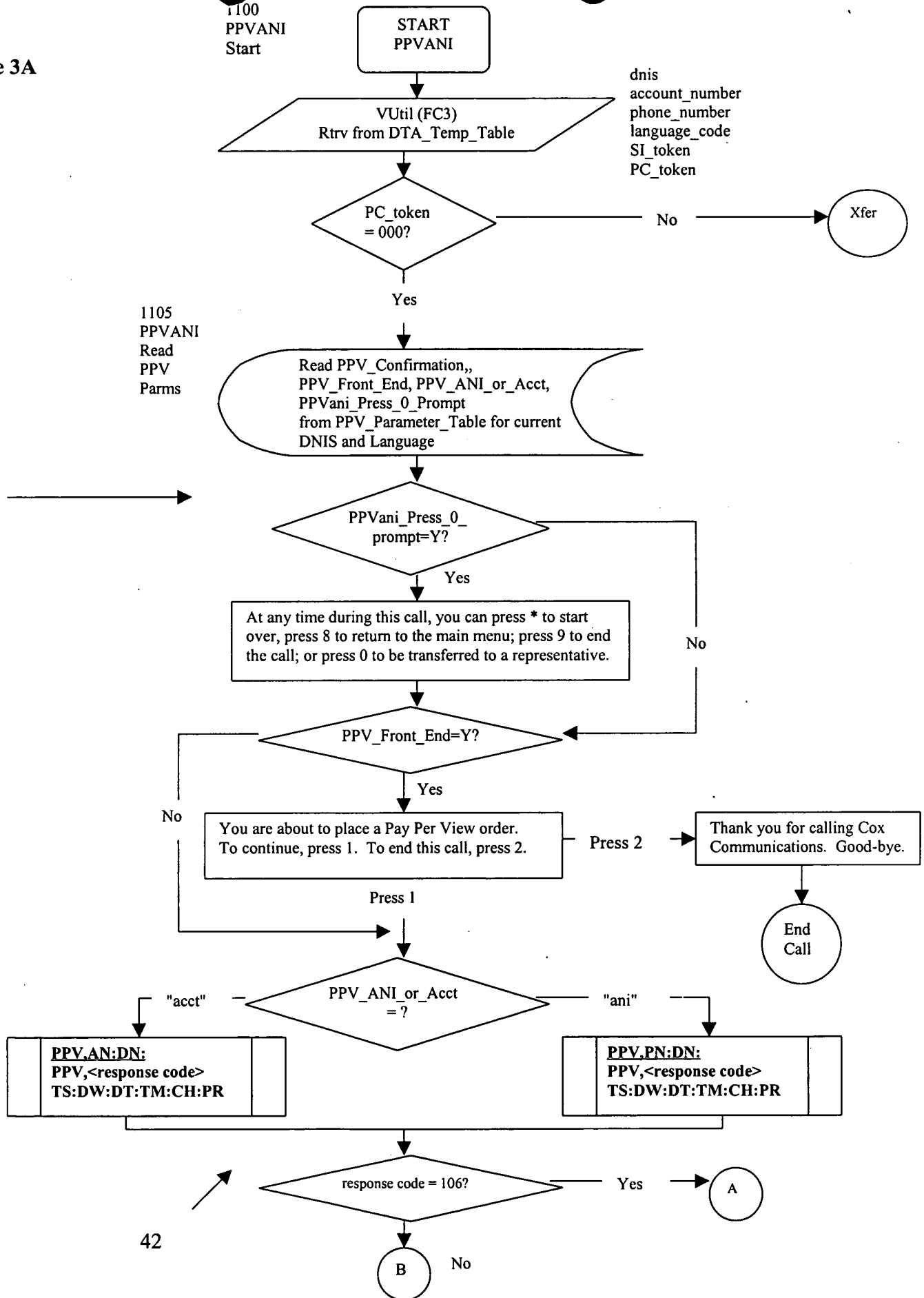


Figure 2B

Figure 3A



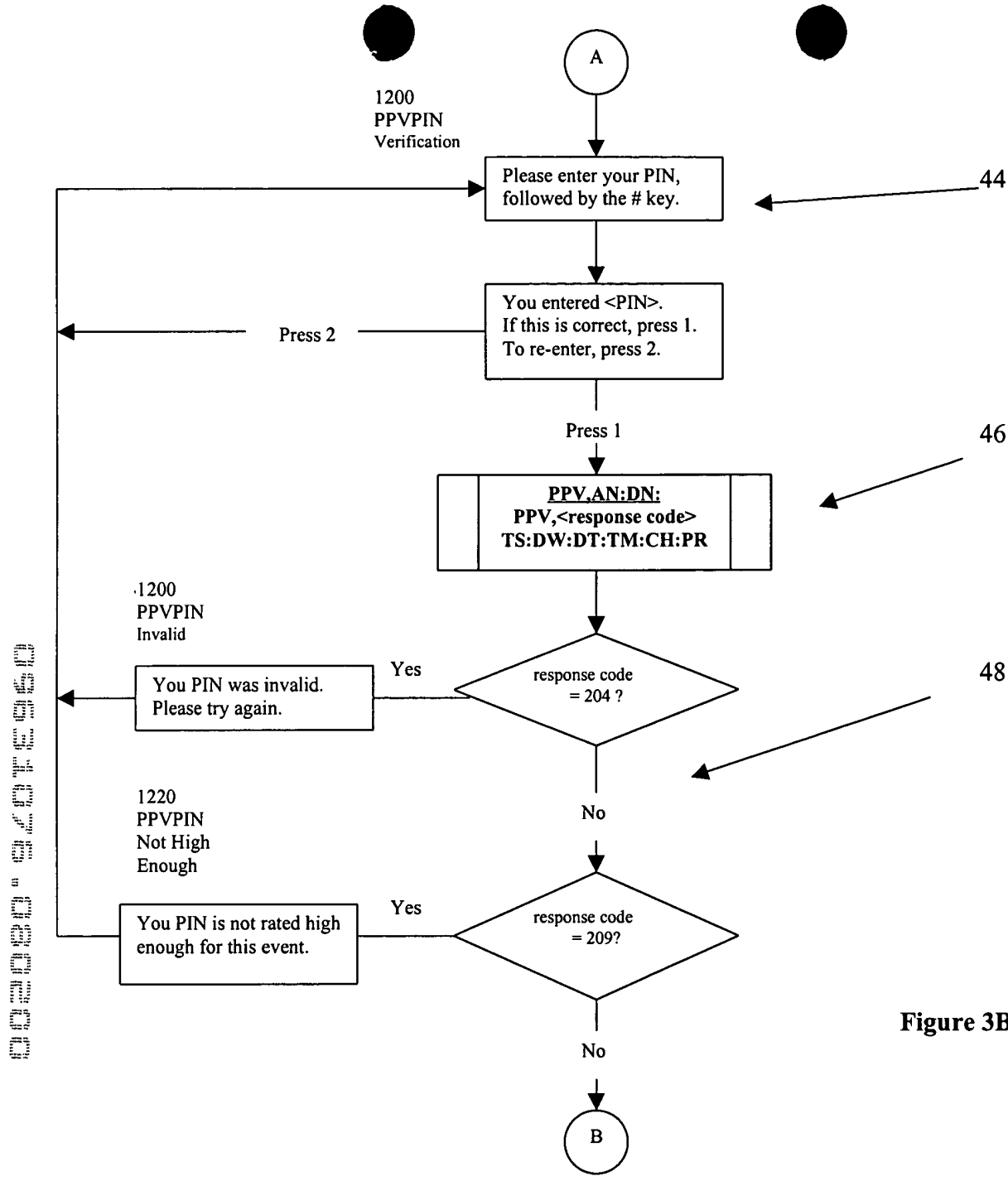


Figure 3B

002030" 0207E 050

If a matching record is not found in the PPV\_Event\_Table, the phrase "the selection" will be played in place of the event name.

PPV event information is played back via the COXppvplay call flow sub-module.

Refer to Functional Specification or Sys Admin Guide for "General Rules" and "Rules per PT" regarding PPV event information playback.

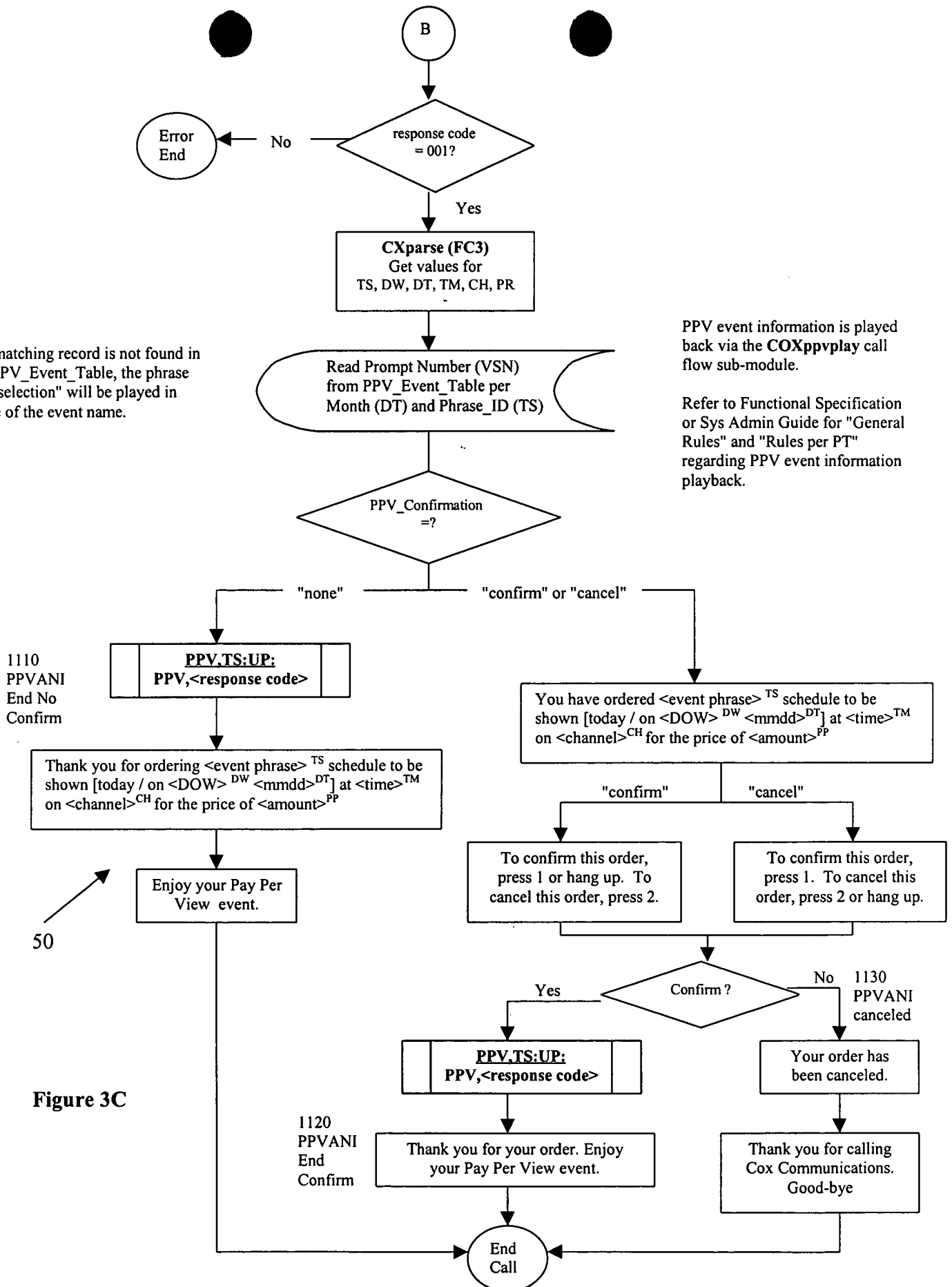


Figure 3C

1300  
PPVMENU  
Start

START  
PPVMENU

VUtil (FC3)  
Rtrv from DTA\_Temp\_Table

dnis  
account\_number  
language\_code  
SI\_token  
PC\_token

PC\_token  
= 000?

No

Xfer

1310  
PPVMENU  
Not PPV Capable

1320  
PPVMENU  
Read PPV  
Parms

Get PPV\_Menu\_1.5, PPV\_Prompt\_1.5, PPV\_Quantity\_1.5,  
PPV\_Menu\_Method, PPV\_Adult\_Flag, PPV\_Adult\_Rating,  
PPV Confirmation, PPV\_Extra\_Option\_Flag,  
PPVmenu\_Press\_0\_prompt, and PVI\_Disable\_Pricefrom  
PPV\_Parameter\_Table for current DNIS and Language

52

PPVmenu\_Press\_  
0\_prompt=Y?

Yes

At any time during this call, you can press \* to start  
over, press 8 to return to the main menu; press 9 to end  
the call; or press 0 to be transferred to a representative.

No

Customized menu of PPV  
categories based on  
PPV\_Prompt\_1-5 values.

A

54

To review <PPV\_Prompt\_X>,  
press <X>.

Loop PPV\_Prompt\_1  
through PPV\_Prompt\_5,  
or until null value is reached,  
then repeat entire menu.

Increment X.

Select ?

No

Yes

Select Adult?

No

56

PIN, AN:  
PIN, <response code>  
RT: RV:

response code  
= 106?

Yes

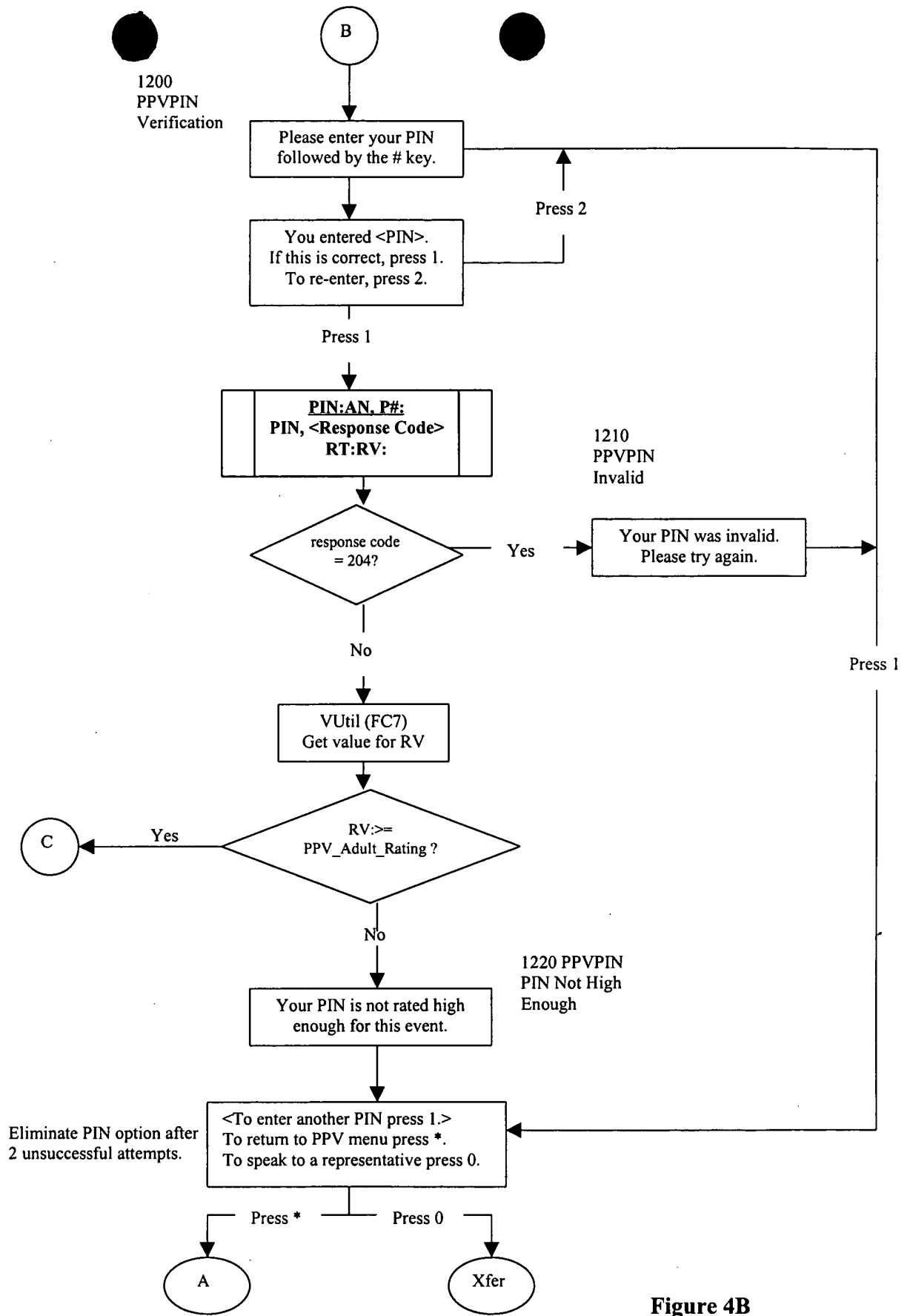
B

No

C

Figure 4A

1200  
PPVPIN  
Verification



Eliminate PIN option after  
2 unsuccessful attempts.

1220 PPVPIN  
PIN Not High  
Enough

Figure 4B



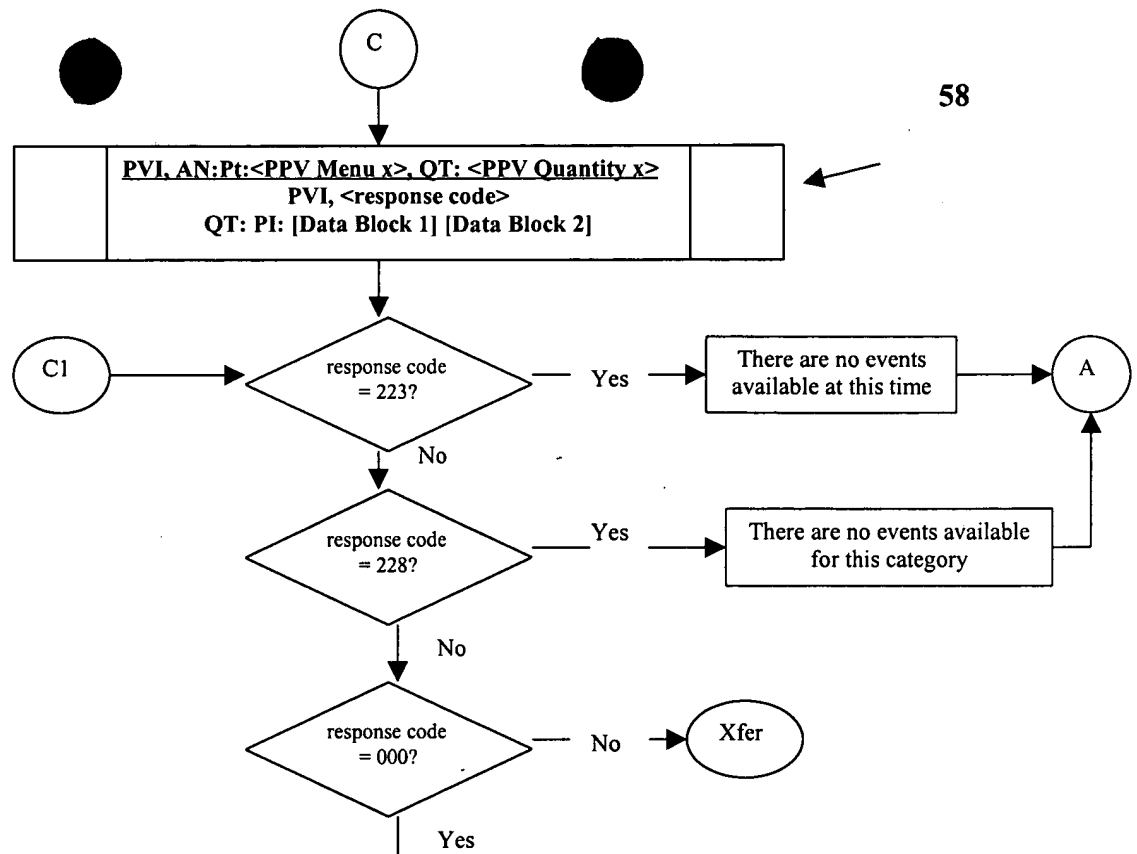
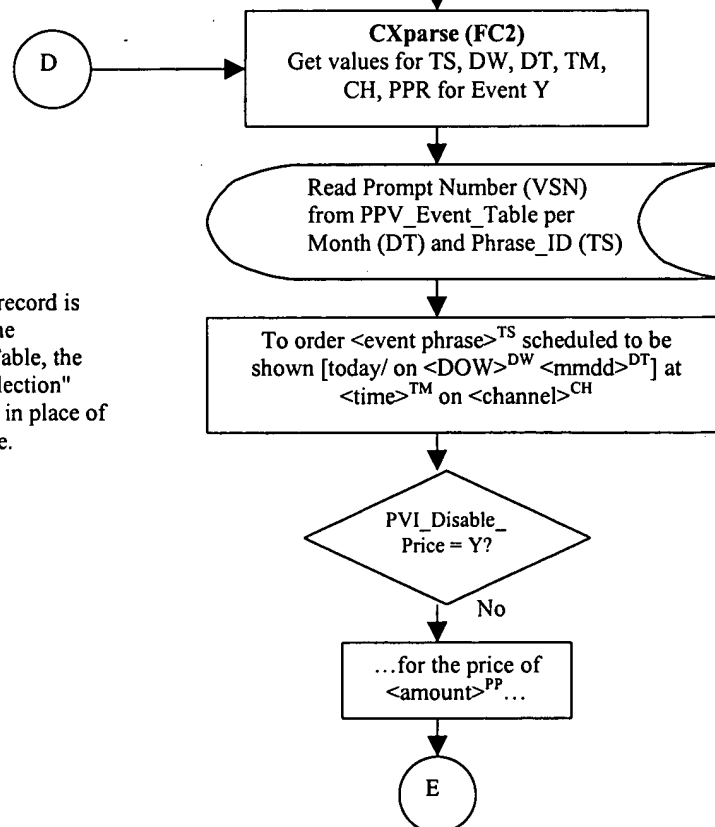


Figure 4C

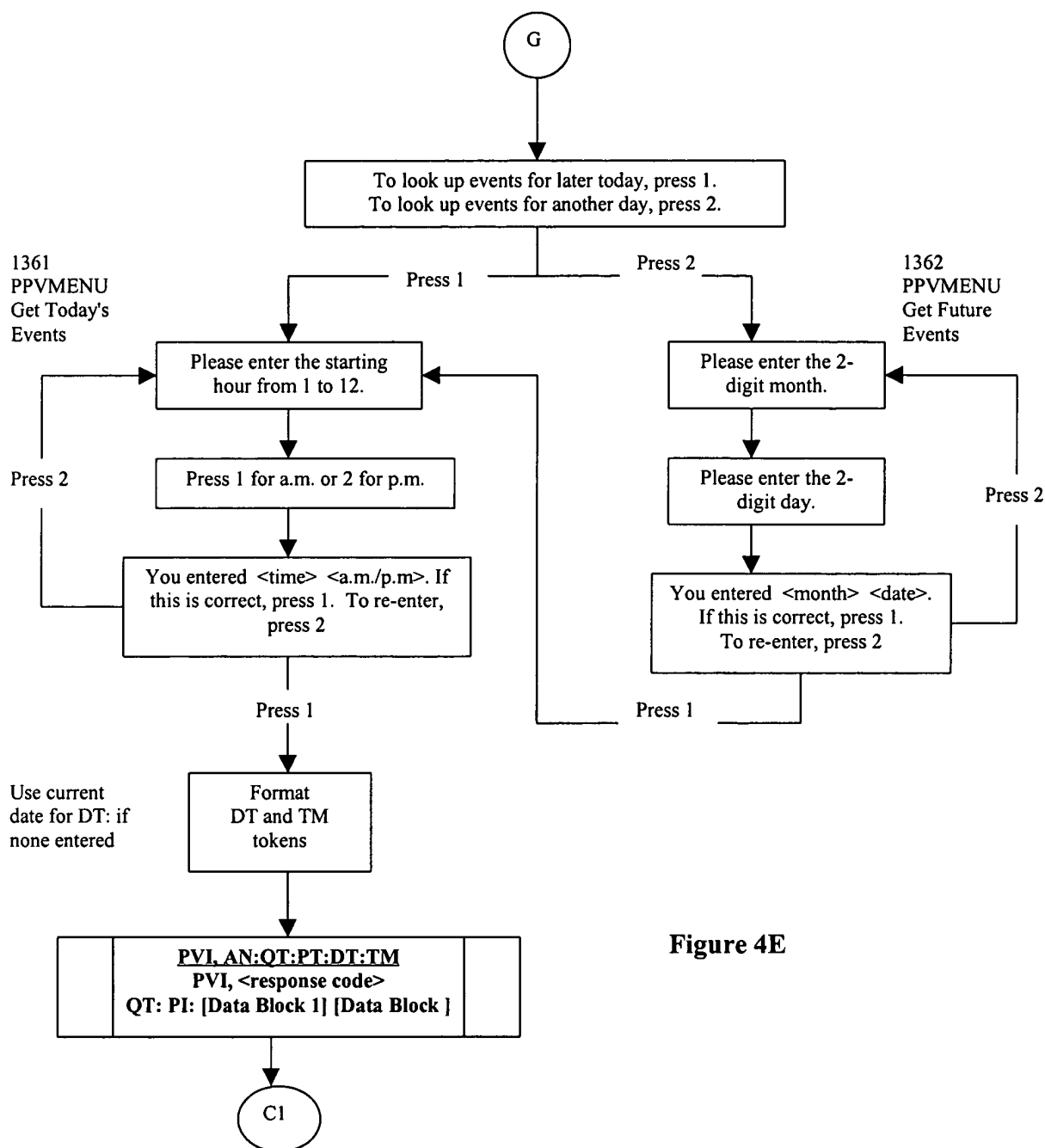


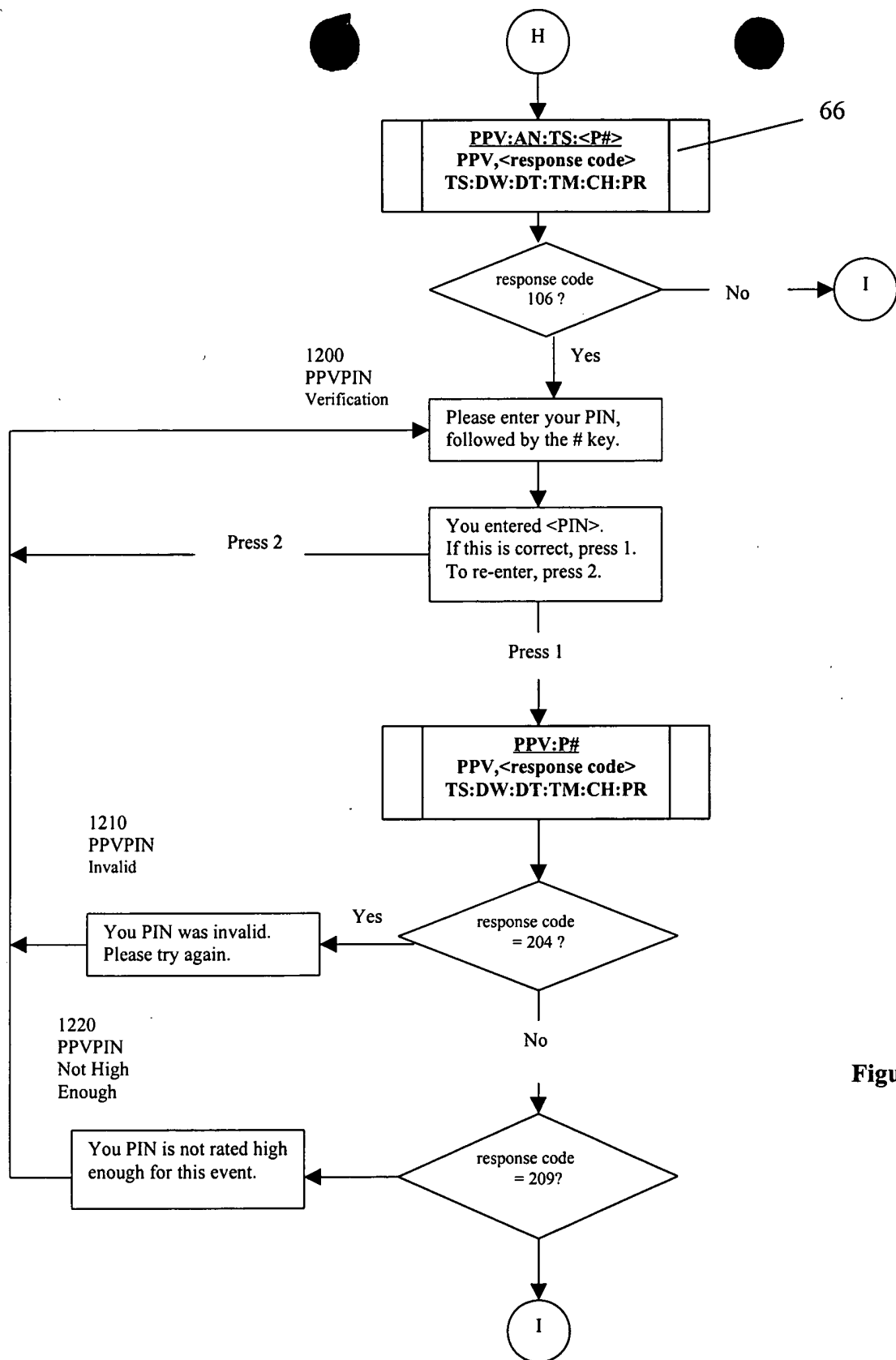
If a matching record is not found in the PPV\_Event\_Table, the phrase "the selection" will be played in place of the event name.

PPV event information is played back via the COXppvplay call flow sub-module.

Refer to Functional Specification or Sys Admin Guide for "General Rules" and "Rules per PT" regarding PPV event information playback.







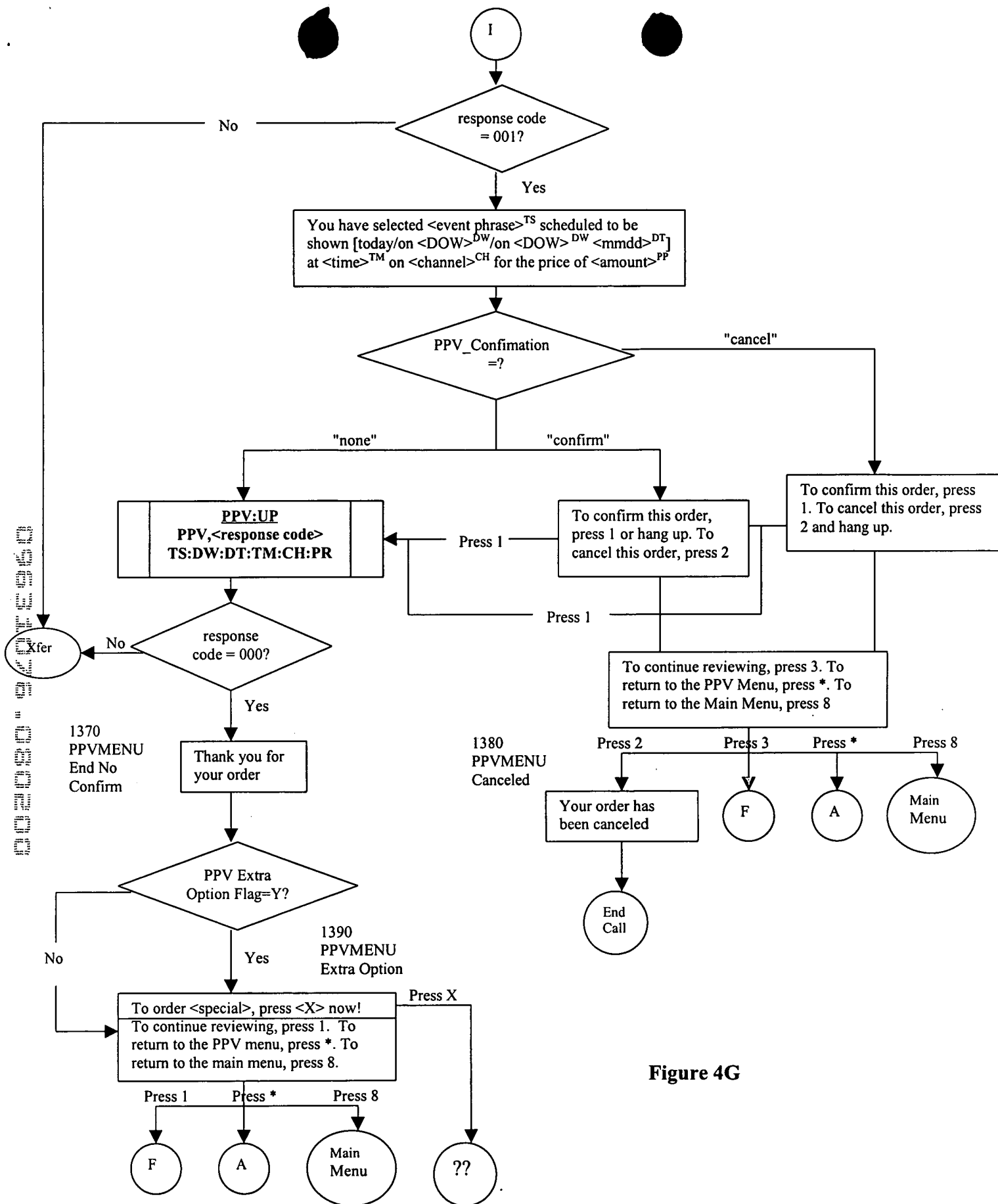
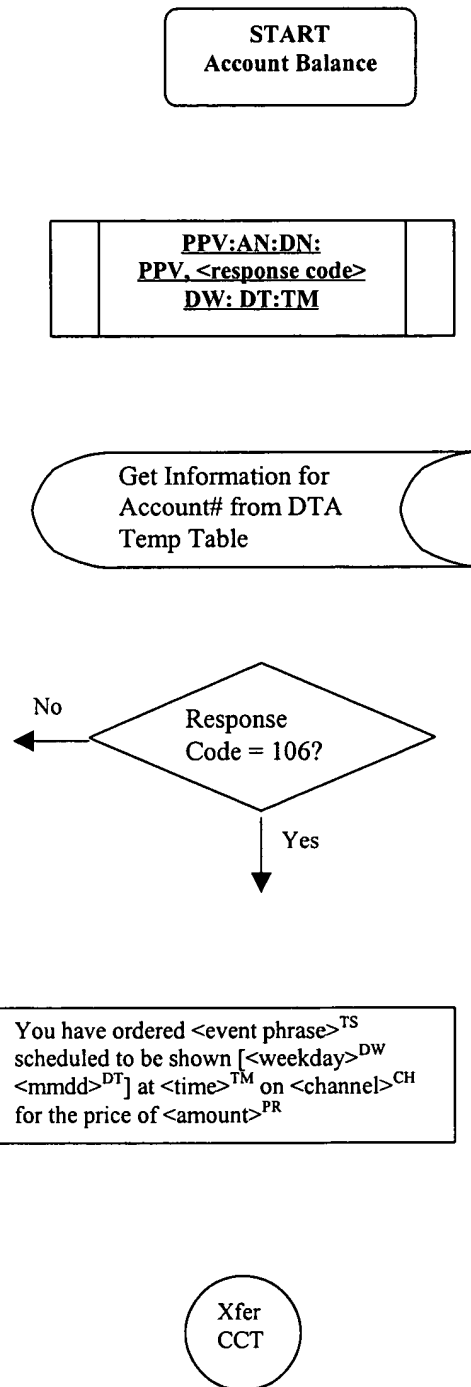


Figure 4G

Figure 5



#### Caller Flowchart Legend

##### Start/End

Indicates the starting or ending point of an application or sub-process.

##### DATA SERVER Transactions

Top line (bold, italics, underlined) represents transaction tokens sent from IVR to data server.

Bottom lines (bold) represents response code and transaction tokens returned from data server to IVR.

##### Database Access

Indicates table being accessed, search criteria, and being retrieved.

##### Decision Points

Indicate a branch in logic based on evaluation of some criteria. Text in the arrows will indicate decision path criteria.

##### Spoken Phrases

Text in italics is prerecorded and static.

Text in <brackets> is variable, based on data returned from data server.

Superscript value next to variable data indicates the data server token containing the response.

##### Connector

Indicates a connection to another page or another point in the flowchart.